

# Bora KOCABIYIK

## Computer Engineering Student

Ankara, Turkey

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*Computer Engineering student with strong interest in technology and hands-on experience in full-stack development. Aiming to work on impactful software projects and contribute to innovative solutions in the tech industry.*

### AREAS OF EXPERTISE

- Full-Stack Development
- Logical Reasoning
- Teamwork & Collaboration
- API Integration
- Troubleshooting
- Database Management

### PROFESSIONAL EXPERIENCE

#### TURKCELL

(Hybrid) Istanbul, Turkey

Intern

July 2024 – August, 2024

- Engineered a responsive web application utilizing **React TS for the frontend** and **.NET for the backend**, integrating **SQL** database connectivity to efficiently manage and retrieve data, enhancing user engagement by delivering seamless navigation through optimized coding practices during a 4-week internship.
- Collaborated closely with a **mentor** through daily one-on-one reviews, directly **improving code** efficiency and readability across eight specific development tasks while fostering an environment of continuous learning and growth.
- Mastered version control using **Git** by regularly submitting code updates during **Agile** sprints; maintained a consistent commit frequency of four times per week to ensure streamlined collaboration within the development team.

#### 3T BILISIM TEKNOLOJILERI

(Office) Istanbul, Turkey

Software Application and Support

July 2023 – September, 2023

- Resolved **over 100** remote technical support tickets for **hotel management software** within a two-month period during the peak tourism season, enhancing user experience and ensuring seamless operations for clients in the hospitality industry.
- Applied strong **troubleshooting** skills to diagnose and resolve complex **software-related** issues, ensuring seamless system functionality and significantly enhancing customer satisfaction.
- Compiled an **internal database** that tracked customer-reported desktop application issues; identified root causes for the three most frequent problems, **enhancing overall efficiency** in addressing recurring technical challenges by increasing first-contact resolution rates.

### EDUCATION

#### ANKARA UNIVERSITY - Bachelor of Computer Engineering

Ankara, Turkey

Cumulative GPA: 3.41/4.00

Expected July, 2026

Active Member, IEEE ANKU Student Branch at 1<sup>st</sup> year

#### ORDU HIGH SCHOOL OF SCIENCE

Ordu, Turkey

GPA: 96.7/100

September 2017 – June, 2021

### ADDITIONAL SKILLS

- Languages : English (Advanced), Turkish (Native), German (Beginner)